Canoe Brook Center Senior Bus Transportation (203)315-0681

Canoe Brook Center has three buses, one 14 passenger bus, one 18 passenger bus, and one 20 passenger bus. All of our buses are driven by CDL licensed bus drivers employed by the Town of Branford.

Bus transportation is available to Branford residents age 60 and over. You also need to be a current Canoe Brook member who is oriented, ambulatory. and independent. Membership to Canoe Brook is \$8 a year.

Our buses have three steps that must be climbed to enter the bus; you must be able to enter and exit the vehicle unassisted.

Service is curb-to-curb. Should you need hands on assistance or wheelchair transportation call Greater New Haven Transit District's at (203)-288-6282 as they provide wheelchair transport to qualifying Branford residents.

<u>Reservations</u> can be made by calling our transportation office (203) 315-0681.

All new passengers will be evaluated prior to scheduling a ride.

<u>Canoe Brook</u>: for activities, lunch, and trips: Monday through Friday

Banks: Monday, Wednesday, Thursday or as schedule permits

<u>Pharmacy</u>: Monday, Wednesday, Thursday or as schedule permits

Grocery shopping:

Big Y: Tuesday 10:30 a.m. Stop & Shop: Friday 10:30 a.m.

You have approximately 1.5 hours to shop and you must be able to carry your groceries into your home. Drivers are not allowed to enter your home. There is a **4 bag limit** per house (plastic/paper size.) or **3 bags** and **1 case of water.**

Branford Medical Transportation (203)315-0681

Medical Transportation is available to Branford residents 21 years of age or older. We have 3 Subaru Forester cars that are provided by the Town of Branford and a team of dedicated volunteer drivers. This service is curb to curb. You must be able to get in and out of the car unassisted and buckle your seatbelt unassisted. All new passengers will be evaluated prior to scheduling a ride.

For safety reasons, we are unable to transport any passengers who have undergone a procedure with any kind of sedation.

Transportation is provided to doctors' offices in Branford, East Haven, New Haven, and Guilford and the VA in West Haven. At this time appointments to Madison are on pause.

The earliest appointment is <u>9:00 a.m.</u> and last pick up from a doctors office is <u>2:30 p.m.</u>

All cars are off the road by 3:00pm

Reservations: Call (203)315-0681 as soon as you know you have a doctor's appointment. Our schedule fills up fast and we may not always be able to accommodate your request so —book early! All new passengers will be evaluated prior to booking a ride.

DONATIONS There is no fee for this service, however donations are appreciated and gratefully accepted to help offset the high costs of fuel and vehicle maintenance.

Canoe Brook Center Mini Bus Trips

(203)315-0681

Canoe Brook offers once a month trips to various shopping centers around the area. Reserve your spot on the bus and enjoy a trip to your favorite shopping spot with your friends and neighbors!

Destinations vary but include: Walmart, Target, CT Post Mall, Christmas Tree Shop, Marshalls, Westbrook Outlets and more!

Call or stop by the center to sign up and reserve your favorite trip. Details on trips can be found in the Canoe Brook newsletter. **Cost: \$2**



Visit us on the web at:

www.branford-ct.gov/departments/senior-center

Don't forget to "like" our Facebook page at facebook.com/canoebrookcenter



Alternative Transportation Resources

Wheelchair Transportation & Expanded Routes provided by Greater New Haven Transit District http://www.gnhtd.org/

GNHTD: (203)288-6282 Wheelchair transportation provided to Branford residents by Greater New Haven Transit District. Please contact them for additional information on their programs and routes.

Metro Taxi: (203)777-7777 Vehicles equipped to handle wheelchairs. Go to www.m7.com for information on routes and rates.

Heritage Taxi: (203)466-6666 Local Cab company. Service areas Branford, East Haven, West Haven, New Haven, Hamden and Milford.

<u>Veyo:</u> 1-855-478-7350 Available to Medicaid and Medicare Advantage participants.

BAD WEATHER POLICIES

For the safety of our passengers and our drivers we will be unable to transport you in the event of bad weather.

In the event of a storm or dangerous weather conditions, we will cancel transportation and pull vehicles off the road on short notice.

It is <u>your</u> responsibility to have a back up person to transport you if Branford Medical Transportation is unable to get you to, or home, from your appointment due to unanticipated weather conditions. *This is critically important for those passengers that we transport to chemotherapy.*

<u>Please</u> arrange a back up source of transportation with a family member, friend, neighbor or church group, <u>before</u> scheduling an appointment with us.

Your cooperation is appreciated.

A heartfelt thank you... and

a volunteer opportunity...

This service is made possible by the generosity of the Town of Branford, riders' donations, a team of dedicated volunteer drivers, and donations from local service organizations.

We thank the Branford Community for their continued support!

Volunteer Opportunity

If you would like to help a neighbor in need please consider volunteering to drive a medical car once a month.

Give us a call at (203)315-0681 for more information!



Revised August 2021

Canoe Brook Center Transportation Services



For more information please call:

Blair McKenna

Transportation Coordinator (203) 315-0681 bmckenna@branford-ct.gov





Please note:

Safety measures including Hepa filtration systems and sneeze guards have been installed in our vehicles. All passengers and drivers are required to wear masks.